

Banking Automation **BULLETIN**



CEE card growth slows but still room for expansion

Banks make strides in extending access to ATMs

BAI Retail Delivery 2009
– Still the largest show in town

Spanish card fraud rising and moving abroad

Polish retail banking market gears up for growth

Country profile:
Russia

30
1979-2009



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Banking Automation

BULLETIN



Bulletin celebrates 30 years

Banking Automation Bulletin celebrates its 30th birthday this month. There have been several changes since 1979, not least its name – until 1991 it was called *Battelle on Automated Banking*

in Europe, and from 1992 until 2004 it was known as *Banking Automation Bulletin for Europe*.

The *Bulletin's* specialist focus on banking automation, cards and payments is as dedicated today as it was at the launch three decades ago. Expanding the geographic coverage from European to global, to align with what has been happening in the industry, is the most significant change in scope.

In a timely coincidence we are delighted to have received a letter to the editor from John Shepherd-Barron OBE, inventor of the ATM. The letter is reproduced on page 19, and provides some fascinating history of De La Rue's early investigation of the potential for biometric identification at ATMs.

The articles in this anniversary issue are representative of the insights we try to bring to every issue:

- We start with a detailed summary of the findings of brand new research into the rapidly expanding payment card issuing and acquiring markets in CEE
- Continuing the cards theme, we address card innovation in the form of 'combination cards' (page 16) and the increasing problem of card fraud in Spain (page 13)
- On the ATM side we examine innovation in the area of access to ATMs (page 6) and include an industry perspective from a global ATM manufacturer looking at self-service security (page 10)
- We review ATM and cards conferences in Boston (page 12), Paris (page 14) and Warsaw (page 15)
- We include our regular detailed country profile (page 20) – this issue we cover Russia, which over the past five years has been one of the fastest growing and most innovative payments markets anywhere in the world.

Thank you to our many loyal readers and supporters who have helped us reach this remarkable milestone. We hope you continue to enjoy reading the *Bulletin* as much as we enjoy producing it.

Dominic Hirsch, Editor

2 CEE PAYMENT CARDS

CEE card growth slows but still room for expansion

6 ATM INNOVATION

Banks make strides in extending access to ATMs

10 DIEBOLD PERSPECTIVE

Self-service and security technologies deliver powerful advantages

12 BAI RETAIL DELIVERY 2009

Still the largest show in town

13 PAYMENT CARD FRAUD

Spanish card fraud rising and moving abroad

14 CARTES 2009

Cartes showcases new technologies

15 ATMS, CARDS AND PAYMENTS SEMINAR

Polish retail banking market gears up for growth

16 PAYMENT CARD INNOVATION

A new generation of combination card

18 NEWS BULLETIN

Banking, ATM and payments news

19 LETTER TO THE EDITOR

The future of biometrics... with hindsight

20 COUNTRY PROFILE

ATM and cards intelligence on Russia

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