

WINCOR NIXDORF PERSPECTIVE

Integrating automated teller safes and bank applications

The ongoing drive to keep branches competitive and employees safe, combined with the introduction of new branch concepts geared to sales activities, are forcing banks to take a close look at how to optimise their cash management processes.

Many see in automated teller safes (ATS) a solution that allows them not only to launch new sales strategies with ease but also to achieve greater security and improved cost-efficiency in handling cash in branches. In order to achieve the full benefits of ATS systems it is necessary to consider the entire cash management process and design an integrated solution.

Improving central administration and control through integrated solutions

Wincor Nixdorf's ProClassic/Enterprise (PC/E) ATS software platform connects automated teller safes to bank applications, enabling efficient and secure cash handling processes. The multi-vendor software supports all ATS systems available on the market, thus protecting customer investments in their installed base of systems regardless of device – whether it is an ATS, a cash dispenser or a cash recycler.

The ATS software is designed for quick, easy integration into any existing branch front-office application. Varying application infrastructures and customer environments pose no problem as the solution supports all existing architectures and is designed to be future-proof.

The PC/E software solution for ATS systems integrates seamlessly into front-end applications. Banks can select the degree of integration that satisfies their individual requirements. For instance, they can retain existing user interfaces or operate ATS systems as standalone machines. Regardless of the degree of integration, a clear and easy-to-use user interface is always available in multiple languages.

Moreover, the software can be adapted to existing business processes through a range of configuration parameters. In this way, the need to make changes to existing front-office applications can be avoided and adjustment costs on the customer side can be equally minimised. In addition, the solution can map various types of branches and branch concepts.

ATS systems help reduce fraud, security risks and operating costs

The ATS software platform offers a broad range of functions required worldwide for banks to operate – and customers to use – ATS systems in branches.

Depending on the type of ATS – be it a cash dispenser or cash recycler – users can, for instance, make payments in various currencies. Other key functions include real-time authentication and fitness check of deposited banknotes, and automatic removal of counterfeit or unfit deposited banknotes from the cash cycle.

Furthermore, ATS software offers a broad range of functions for administering users and systems. The hardware recognition function, for example, ensures efficient operation and swift configuration of systems from different vendors in the bank's network. It also includes an extensive journal and configurable reports as well as functions for the opening and closing of daily business operations. The latter is a key step in optimising cash handling operations in branches. ■

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Multi-vendor ATS software enables integration into existing front-office applications and streamlining of branch cash management processes

